



# Cisco Clinical Connection Suite

Customer Overview



### Driving Faster, Smarter Healthcare

**As healthcare professionals, you know that information can be a life and death matter. Accuracy and timeliness count. Seconds count. Systems and devices that help you communicate instantly can save time and enhance quality of care.**

“The problem is that wheelchairs are dynamic, they’re not static. Looking for one was like trying to herd tiny kittens. The Location-Based Services system transformed our continual wheelchair hunts into a simple retrieval versus a search and rescue. We save two and a half hours of staff time per person per day.”

— Nancy Radcliff  
Registered Nurse and  
Director of Customer Service  
Bronson Healthcare Group,  
Kalamazoo, Michigan

The communication systems you rely on should deliver all the capabilities you need and be easy to use. When you are on the move, your devices should go with you. It should be fast and easy for you to assist your patients, find equipment, or gather advice from your colleagues across campus or experts across the country.

Cisco Systems®, in partnership with leading medical information technology vendors, delivers networking solutions that meet your needs for mobility, simplicity, and real-time communications. The Cisco® Clinical Connection Suite is an advanced set of clinical applications that help you and your staff do your jobs more effectively. It directs, locates, and prioritizes information for clinicians and their patients. Its four applications include: Nurse Call, Patient Monitoring, Location-Based Services, and Collaborative Care.

#### Nurse Call

When a patient needs you, you could be anywhere on the unit or in the hospital. The Nurse Call system finds you through a small, wireless phone you carry with you. The on-phone screen tells you who is calling. One-touch dialback connects you instantly with your patients. A configurable escalation system sends calls to alternate staff if you are not available. This simple, powerful solution works with most major nurse call systems. It eliminates the need for noisy, distracting overhead paging systems, dramatically improves your workflow and efficiency, and improves patient satisfaction with faster response times.

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### Patient Monitoring

The same wireless phone lets you receive alerts from multiple patient monitoring systems. The integrated screen can display text and waveform alerts with information such as cardiac status and vital signs. Now you can keep closer watch on patient monitors as you perform your duties throughout the facility.

### Location-Based Services

If you can not find a wheelchair or IV pump when you need one, you waste valuable time and frustrate your patients. Location-Based Services use RFID technology to keep track of your equipment. The system continually monitors device locations. You can locate anything in moments using the map-based interface on a nearby PC screen. Not only will you save hours of time per week, the system's security capabilities can potentially save tens of thousands, even millions of dollars a year now spent replacing "missing" equipment.

### Collaborative Care

The collaborative care system uses videoconferencing technologies to interconnect teams of experts on demand, leading to better

decisions and more effective care. First responders can help emergency room nurses assemble triage teams prior to arrival. Doctors across campus or across the country can review information instantly. And in today's increasingly multilingual communities, clinicians can quickly contact offsite interpreters to improve communication between patients and care providers.

### Faster, Smarter Healthcare

Communication technologies should help you and your staff do your jobs more efficiently. Cisco offers an elegant, powerful suite of solutions that simplify communications, improve your ability to deliver quality care, and realize greater value from your existing clinical equipment. You can deploy the Cisco Clinical Connection Suite at a pace that meets your needs and budget. Contact Cisco today to learn more.

### For More Information

To learn more about the Cisco Clinical Connection Suite, contact your Cisco representative or reseller today, or visit us on the web at: [www.cisco.com/go/healthcare](http://www.cisco.com/go/healthcare).



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